



Business Solutions Powered by **RCN** | **GRANDE** | **WAVE**

Service Order

This Service Order (this "Service Order") is entered into as of the date of last signature below (the "Effective Date"), by and between ASTOUND BUSINESS SOLUTIONS, LLC, a Delaware limited liability company, acting on behalf of itself and as agent for its Affiliates (collectively, "Provider"), and the customer specified below ("Customer"). This Service Order is made pursuant to and will be governed by that certain Master Services Agreement for Enterprise Services (the "MSA") executed separately between Provider and Customer. All capitalized terms used but not defined in this Service Order shall have the meanings given to them in the MSA. Affiliates of Astound Business Solutions, LLC include, but are not limited to (i) RCN Telecom Services, LLC, (ii) Grande Communications Networks, LLC, and (iii) Wave Business Solutions, LLC.

CUSTOMER NAME	CUSTOMER DBA	CUSTOMER POINT OF CONTACT	CUSTOMER BILLING ADDRESS
Brown County Texas	Brown County	Name: Brown County IT Email: it@browncountytexas.gov Office: (325) 646-8811 Mobile: (214) 477-1003	200 S Broadway St Ste 106, Brownwood, TX 76801
EXISTING ACCOUNT NUMBER	ASTOUND SALES REP		ASTOUND SALES SEGMENT
0 -	Christopher Cox - 772618		Enterprise

INITIAL SERVICE TERM	SERVICE ORDER REFERENCE NUMBER
36 months	OP429054

Provider shall provide to Customer the services set forth below (each, a "Service"), at the location(s) set forth below (each, a "Service Site"), in exchange for the one-time, non-recurring installation charge ("NRC"), and the monthly recurring service charges ("MRC") set forth below:

PRODUCT LINE ITEM	Z-LOC ADDRESS (PRIMARY)	Z-LOC DEMARC	A-LOC ADDRESS	A-LOC DEMARC	UNITS	MRC / UNIT	TOTAL MRC	NRC / UNIT	TOTAL NRC
1 Usable Static IP (BCI)	3606 Highway 377 S , Brownwood, TX 76801, USA	Cust Prem	N/A		1	\$20.00	\$20.00	\$0.00	\$0.00
Business Class Internet 50 Mb	3606 Highway 377 S , Brownwood, TX 76801, USA	Cust Prem	N/A		1	\$79.95	\$79.95	\$0.00	\$0.00
NOTE: If the Demarcation Point listed above for a Service Site is the MPOE, then Customer is responsible for providing any necessary demarc extension / additional inside wiring to reach the Customer's premises/suite.							TOTALS	\$99.95	\$0.00

Note: The charges listed above do not include applicable taxes, fees and surcharges.

SERVICE ORDER

Astound Business Solutions, LLC / Brown County Texas

PROPRIETARY AND CONFIDENTIAL

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1/13/2025

(Exhibit #4)
January 13, 2025

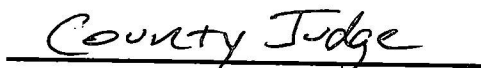
The submission of this Service Order to Customer by Provider does not constitute an offer. Instead, this Service Order will become effective only when both parties have signed it. The date this Service Order is signed by the last party to sign it (as indicated by the date associated with that party's signature) will be deemed the Effective Date of this Service Order.



Authorized Customer Signature



Printed Name



Title



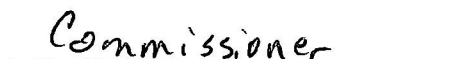
Date Signed



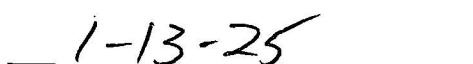
Authorized Provider Signature



Printed Name



Title



Date Signed